



# NorthStandard

## FAQs

### ETA – ECDIS Training Assessment

Welcome to NorthStandard's ECDIS training assessment (ETA) – part of our suite of Get SET! Safety & Efficiency Technologies.

#### ETA BASICS

##### Q What is ETA?

A ECDIS Training Assessment (ETA) is a professional development tool which enables crew members to identify any weaknesses or gaps in their ECDIS skills and knowledge, while reports on the results give shipowners complete visibility of where further support or training may be needed – whether for one vessel or across the entire fleet.

Even though most ship owners are abiding by the requirements for ECDIS training by providing generic training and type specific ECDIS familiarisation to their crews, NorthStandard continues to see large scale incidents that involve either the misuse or misunderstanding of ECDIS by watchkeeping officers.

ETA will allow ship operators to identify where training needs to be focused to prevent more ECDIS related incidents from occurring.

##### Q Who can use ETA?

A All NorthStandard members can access ETA through their NorthStandard account.

If you're unsure of your NorthStandard login credentials, we recommend trying to reset your **password**.

If you have any other questions or issues logging in or resetting your password, please get in touch with your usual club contact, or email us at [enquiries@north-standard.com](mailto:enquiries@north-standard.com).

Keep up to date by visiting [north-standard.com](http://north-standard.com)

 **NorthStandard**  **NorthStandardGroup**  **NorthStandard**

MEMBER OF  
**IGP&I**

# FAQs (cont).

## ETA – ECDIS Training Assessment

### ETA BASICS

#### Q How does it work?

A ETA is distributed to ship operator’s bridge crews by the ship operator themselves via the NorthStandard website. Once the ship operator/administrator has inputted the names and email addresses of the crew they wish to take the assessment, the crew members will receive an email to set up their own ETA account using their own email address and personal password. The crewmember will get 48 multiple choice questions. The assessment is split into 4 main sections. Each of these main sections is then broken down into four further subsections as follows:

Main section	Subsection	Contents of subsection
<b>Appraisal &amp; general knowledge</b>	Appraisal information	Gathering information & data checks
	Training / standards / ENC production	Training requirements & ENC standards
	ENC management	Installing and updating ENCs
	ECDIS general knowledge	General ECDIS function knowledge
<b>Planning</b>	ENC display and scale	Data layers and ENC scale
	Safety settings – setting them up	Understanding of ECDIS safety settings
	ENC accuracy	CATZOC and ENC accuracy
	Plan confirmation	Confirming the completed passage plan
<b>Execution</b>	Planning administration	Requirements prior to port departure
	Safety settings – verification and use	Final safety setting checks
	Inputs and datums	External interfaces and local datums
	Display and alarms	Palette, alternate routes and alarms
<b>Monitoring</b>	Symbols and on-screen display	Symbology and ENC markings
	Alerts / indications / alarms	Alarm management and indications
	Safety settings – on passage	Use of safety settings whilst on passage
	Vessel position and OOW use	Position fixing and OOW actions

Once they have completed the assessment, the crew member will get a report showing them their own results. This will highlight which sub-sections they could focus on for further learning:

Main Sections	Sub Sections	Red	Orange	Green	Blue
Appraisal & General Knowledge	Appraisal Information	●	●	●	●
	Training/Standards/ ENC Production	●	●	●	●
	ENC Installation and Updating	●	●	●	●
	ECDIS General Knowledge	●	●	●	●
Planning	Display and ENC Scale	●	●	●	●
	Safety Settings - Setting up	●	●	●	●
	ENC Accuracy	●	●	●	●
	Passage Plan Confirmation	●	●	●	●
Execution	Passage Planning Administration	●	●	●	●
	Safety Settings - Verification and Use	●	●	●	●
	ECDIS Inputs & Datums	●	●	●	●
	ECDIS Display and Alarms	●	●	●	●
Monitoring	Symbol Recognition / On Screen Display	●	●	●	●
	Alerts / Indicators / alarms	●	●	●	●
	Safety Settings - In Use	●	●	●	●
	Vessel Positions & OOW Use	●	●	●	●

The report also gives the crew member some advice on where they can find material to improve their knowledge, with some links to relevant educational material:

The screenshot shows two assessment results. The first is for 'ENC Installation and Updating' with a score of 35% and a 'Attention Recommended' status. It includes a message: 'You scored low on this section. Don't worry, use the resources below to strengthen your understanding.' Below this are links to 'SMS' (Read the relevant section of your company SMS to ensure you understand its requirements...), 'UK Hydrographic Office' (Refer to UKHO publication NP237: Administrative guide to ECDIS Implementation, Policy & Procedures. Focus on Stage 3 - Training and Familiarisation.), and a 'REMEMBER' note: 'This platform has its own knowledge base! Why not try searching there for some information?'. The second result is for 'ECDIS General Knowledge' with a score of 65% and a 'Good Effort' status. It includes a message: 'You got some of the questions right, but there's still room to grow. Use the resources below to strengthen your understanding.' Below this are links to 'SMS' (Read the relevant section of your company SMS to ensure you understand its requirements.), 'UK Hydrographic Office' (Refer to UKHO publication NP237: Administrative guide to ECDIS Implementation, Policy & Procedures. Focus on section 15 - Maintenance of ECDIS.), and a 'REMEMBER' note: 'This platform has its own knowledge base! Why not try searching there for some information?'.

The administrator can monitor the progress of completion with regard to how many of the crew have started or completed their assessments, and has the ability to set a reminder notification.

The ship operator will get a report; however, this report shows the overall results of the fleet, and where overall improvements can be made. The fleet wide report also has suggestions for the ship operator to consider.

#### Q How much does it cost to use?

A ETA is free for NorthStandard members.

Keep up to date by visiting [north-standard.com](http://north-standard.com)

# FAQs (cont).

## ETA – ECDIS Training Assessment

### ETA ADMINISTRATOR

#### Q Do I need to download an app or special software?

A No, there is no app or special software required to use ETA. It is accessible on your usual internet browser. You can find instructions on how to access ETA [here](#).

#### Q How much bandwidth would be used while carrying out the assessment and training?

A The usage for the ETA platform isn't large and uses a maximum of 50MBs for a learner to carry out the training, including the download of the PDF certificate once completed.

#### Q Is there anything that would prevent the learner from logging into the platform whilst onboard a vessel or at home?

A On some occasions there have been issues when learners have been using a VPN. Learners should ensure they are not on VPNs and are using either a normal internet connection or the mobile signal on their phone / tablet from their usual supplier.

#### Q How are other companies setting up their learner batches?

A To date, the most common way to set up batches is by rank for example – BATCH 1 – MASTERS. BATCH 2 – CH OFFICERS. BATCH 3 – 2ND OFFICERS. BATCH 4 – 3RD OFFICERS. However other options could include vessel by vessel or even just Senior Officers and Junior Officers.

#### Q Do the crew need to register for a MyNorth account to access our ETA?

A No, only the administrator needs a NorthStandard account, the crew can access to the learner platform without NorthStandard access.

#### Q Are there limits to the number of crew that can sit the assessment?

A No, there are no limits. You can put your crew into batches if you wish, for example by vessel type if you have a mixed fleet, or batches of junior and senior officers to allow you to more clearly identify training needs.

#### Q How do I administer to the crew?

A Once you are logged into your NorthStandard account and ready to use ETA you can either manually type the crew's names and email addresses in or upload them on a CSV spreadsheet. There is a CSV file template available in the ETA platform for you to populate and use. You can find step-by-step instructions on how to set up batches in our user guide for administrators, which can be found in the 'support' section of the ETA platform.

#### Q Is there a user guide to help me?

A Yes! You can find step-by-step instructions on how to set up your batches in our user guide for administrators, linked [here](#). This user guide can be found within the 'support' section of the ETA platform. There are also helpful guides and videos on the NorthStandard website: Click [here](#) to find out more.

#### Q Who will get access to the results?

A The individual crew member will get their own results on completion of the assessment.

The ship operator will get a fleet overall result once the crew completes the assessment, or they can chose to generate the report at any time. The ship operator does not get individual crew results.

NorthStandard does not have access to any of the results.

#### Q Why can't the ship operator see individual results?

A ETA is not a testing tool, it is an assessment platform providing insight of the level of knowledge and skills of the crew. It is important that the results present an accurate reflection of the skills across a fleet in order to make improvements with real impact. By facilitating a level of anonymity, we believe crews feel more comfortable to be measure their knowledge seek further learning in areas where they require development.

#### Q Is there a limit to the number of times I use ETA?

A No, there are no limits. Indeed it is designed to be used multiple times. The idea is that following an assessment of a crew/fleet the ship operator will put in place some training to make improvements in the necessary areas. Then, after some time they can re-deploy the assessment to the crew/fleet to measure how effective the training has been.

Keep up to date by visiting [north-standard.com](http://north-standard.com)

 NorthStandard

 NorthStandardGroup

 NorthStandard

MEMBER OF  

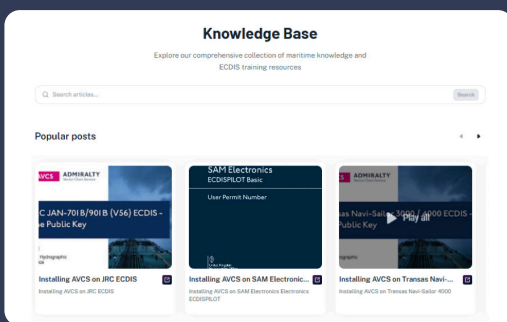

# FAQs (cont).

## ETA – ECDIS Training Assessment

### Q Will there be help for me once I have completed the assessment?

A Yes! NorthStandard have a range of ECDIS materials for further learning. This is also referenced in the fleet-wide and individual reports. These materials can be found [here](#).

In addition to these materials, the ETA platform is equipped with an ECDIS Knowledge Base - a library of relevant ECDIS resources for proactive learning, complete with an AI search function to help learners quickly find answers to their queries.



### Q Is there a time limit for completing the assessment?

A For the individual crew member there is a 4 hour period to complete the assessment. You can take breaks in between each main section and this pauses the clock until you restart, meaning you can come back at a later time to proceed.

For the entire fleet, the administrator sets the period of time they wish to allocate the fleet to complete the assessments by.

## ETA – THE RESULTS

### Q What should ETA NOT be used for?

A We do not believe this is a test for crew, either existing or joining a company. It is not a HR tool or a means to single out crew.

### Q What should I do with the results?

A Individual crew should check the report's suggestions, in particular in those areas that there is room for improvement. They can then start immediately improving their own knowledge in those areas with self-learning.

The ship operator should review the fleet wide report, particularly the sections where the assessment highlights areas for improvement, and consider how to achieve this and plan for further training and development in these areas.

### Q Should I relax if none of my results are in the red?

A As with anything, the ultimate goal is to have no gaps in the crew's ECDIS knowledge. Whether there are yellow or green results, there is always value in continual professional development to keep up with inevitable changes.

### Q Will the results be used to assess premium?

A No. NorthStandard will not see any of the results.

### Q Will NorthStandard's loss prevention team assist us after the assessment?

A Yes, if after the assessment you wish to seek guidance from NorthStandard's loss prevention team please get in touch with your usual club contact, who will be happy to assist.

Click [here](#) to learn more about our Get SET! Safety & Efficiency Technologies.

Keep up to date by visiting [north-standard.com](http://north-standard.com)

 **NorthStandard**

 **NorthStandardGroup**

 **NorthStandard**

MEMBER OF  
